

TECHNOLOGY AND KNOWLEDGE MANAGEMENT

TECHNOLOGY AND KNOWLEDGE MANAGEMENT ARE INTEGRAL COMPONENTS IN THE MODERN ORGANIZATIONAL LANDSCAPE, DRIVING INNOVATION, ENHANCING PRODUCTIVITY, AND FOSTERING COMPETITIVE ADVANTAGE. AS BUSINESSES INCREASINGLY RELY ON DATA AND INFORMATION, THE SYNERGY BETWEEN ADVANCED TECHNOLOGICAL TOOLS AND EFFECTIVE KNOWLEDGE MANAGEMENT PRACTICES BECOMES ESSENTIAL. TECHNOLOGY FACILITATES THE CAPTURE, STORAGE, AND DISSEMINATION OF KNOWLEDGE, WHILE KNOWLEDGE MANAGEMENT ENSURES THAT VALUABLE INSIGHTS AND EXPERTISE ARE LEVERAGED TO IMPROVE DECISION-MAKING PROCESSES. THIS ARTICLE EXPLORES THE CRITICAL RELATIONSHIP BETWEEN TECHNOLOGY AND KNOWLEDGE MANAGEMENT, HIGHLIGHTING KEY TOOLS, STRATEGIES, AND BENEFITS. READERS WILL GAIN A COMPREHENSIVE UNDERSTANDING OF HOW EMERGING TECHNOLOGIES SUPPORT KNOWLEDGE SHARING AND ORGANIZATIONAL LEARNING. THE DISCUSSION ALSO COVERS CHALLENGES AND BEST PRACTICES IN INTEGRATING TECHNOLOGY WITH KNOWLEDGE MANAGEMENT FRAMEWORKS. THE FOLLOWING SECTIONS PROVIDE A DETAILED EXAMINATION OF THE TOPIC, STRUCTURED FOR CLARITY AND DEPTH.

- THE ROLE OF TECHNOLOGY IN KNOWLEDGE MANAGEMENT
- KEY TECHNOLOGIES ENHANCING KNOWLEDGE MANAGEMENT
- BENEFITS OF INTEGRATING TECHNOLOGY WITH KNOWLEDGE MANAGEMENT
- CHALLENGES IN TECHNOLOGY-DRIVEN KNOWLEDGE MANAGEMENT
- BEST PRACTICES FOR EFFECTIVE TECHNOLOGY AND KNOWLEDGE MANAGEMENT INTEGRATION

THE ROLE OF TECHNOLOGY IN KNOWLEDGE MANAGEMENT

TECHNOLOGY SERVES AS THE BACKBONE OF MODERN KNOWLEDGE MANAGEMENT SYSTEMS BY PROVIDING THE INFRASTRUCTURE AND TOOLS NECESSARY TO CAPTURE, ORGANIZE, AND DISTRIBUTE KNOWLEDGE EFFICIENTLY. IT ENABLES ORGANIZATIONS TO TRANSFORM TACIT KNOWLEDGE, WHICH RESIDES IN INDIVIDUALS' MINDS, INTO EXPLICIT KNOWLEDGE THAT CAN BE DOCUMENTED AND SHARED. THROUGH THE USE OF DIGITAL PLATFORMS, DATABASES, AND COMMUNICATION TOOLS, TECHNOLOGY FACILITATES SEAMLESS COLLABORATION ACROSS DEPARTMENTS AND GEOGRAPHIC LOCATIONS. FURTHERMORE, TECHNOLOGY SUPPORTS KNOWLEDGE MANAGEMENT BY AUTOMATING ROUTINE TASKS, ENABLING REAL-TIME DATA ACCESS, AND MAINTAINING KNOWLEDGE REPOSITORIES THAT ARE EASILY SEARCHABLE AND ACCESSIBLE.

FACILITATING KNOWLEDGE CAPTURE AND STORAGE

ONE OF THE PRIMARY FUNCTIONS OF TECHNOLOGY IN KNOWLEDGE MANAGEMENT IS TO CAPTURE AND STORE CRITICAL INFORMATION. TECHNOLOGIES SUCH AS DOCUMENT MANAGEMENT SYSTEMS, CONTENT MANAGEMENT SYSTEMS, AND CLOUD STORAGE SOLUTIONS ALLOW ORGANIZATIONS TO ARCHIVE VAST AMOUNTS OF DATA SYSTEMATICALLY. THESE TOOLS ENSURE THAT KNOWLEDGE ASSETS ARE PRESERVED, UPDATED, AND ORGANIZED FOR FUTURE RETRIEVAL, REDUCING THE RISK OF KNOWLEDGE LOSS DUE TO EMPLOYEE TURNOVER OR ORGANIZATIONAL CHANGES.

ENHANCING KNOWLEDGE SHARING AND COLLABORATION

TECHNOLOGY ENABLES EFFECTIVE KNOWLEDGE SHARING THROUGH COLLABORATIVE PLATFORMS LIKE INTRANETS, SOCIAL NETWORKS, AND ENTERPRISE KNOWLEDGE PORTALS. THESE TOOLS ENCOURAGE INTERACTION AMONG EMPLOYEES, FOSTER COMMUNITIES OF PRACTICE, AND FACILITATE THE EXCHANGE OF IDEAS AND EXPERTISE. VIRTUAL COLLABORATION TECHNOLOGIES, INCLUDING VIDEO CONFERENCING AND INSTANT MESSAGING, BREAK DOWN BARRIERS IMPOSED BY PHYSICAL DISTANCE, ENHANCING COMMUNICATION AND TEAMWORK ACROSS DISPERSED TEAMS.

KEY TECHNOLOGIES ENHANCING KNOWLEDGE MANAGEMENT

THE LANDSCAPE OF TECHNOLOGY SUPPORTING KNOWLEDGE MANAGEMENT IS DIVERSE AND CONTINUOUSLY EVOLVING. ORGANIZATIONS LEVERAGE A VARIETY OF TECHNOLOGICAL SOLUTIONS DESIGNED TO IMPROVE KNOWLEDGE PROCESSES AND OUTCOMES. UNDERSTANDING THESE TECHNOLOGIES IS FUNDAMENTAL TO OPTIMIZING KNOWLEDGE MANAGEMENT STRATEGIES.

KNOWLEDGE MANAGEMENT SYSTEMS (KMS)

KNOWLEDGE MANAGEMENT SYSTEMS ARE INTEGRATED SOFTWARE PLATFORMS DESIGNED TO SUPPORT THE COLLECTION, STORAGE, RETRIEVAL, AND DISSEMINATION OF KNOWLEDGE WITHIN ORGANIZATIONS. KMS TYPICALLY INCORPORATE FEATURES SUCH AS DOCUMENT REPOSITORIES, SEARCH ENGINES, AND COLLABORATION TOOLS. THEY PROVIDE A CENTRALIZED HUB WHERE EMPLOYEES CAN ACCESS ORGANIZATIONAL KNOWLEDGE EFFECTIVELY AND EFFICIENTLY.

ARTIFICIAL INTELLIGENCE AND MACHINE LEARNING

ARTIFICIAL INTELLIGENCE (AI) AND MACHINE LEARNING (ML) TECHNOLOGIES ARE INCREASINGLY APPLIED TO KNOWLEDGE MANAGEMENT TO AUTOMATE THE CLASSIFICATION OF CONTENT, PROVIDE INTELLIGENT SEARCH CAPABILITIES, AND GENERATE INSIGHTS FROM UNSTRUCTURED DATA. AI-POWERED CHATBOTS AND VIRTUAL ASSISTANTS CAN FACILITATE KNOWLEDGE RETRIEVAL AND PROVIDE PERSONALIZED RECOMMENDATIONS, ENHANCING USER EXPERIENCE AND DECISION-MAKING.

CLOUD COMPUTING

CLOUD COMPUTING OFFERS SCALABLE AND FLEXIBLE INFRASTRUCTURE FOR KNOWLEDGE MANAGEMENT BY ENABLING REMOTE ACCESS TO KNOWLEDGE ASSETS AND COLLABORATION TOOLS. CLOUD PLATFORMS SUPPORT REAL-TIME UPDATES AND SYNCHRONIZATION, ENSURING THAT KNOWLEDGE IS CURRENT AND ACCESSIBLE FROM ANY LOCATION. THIS TECHNOLOGY ALSO REDUCES THE COSTS ASSOCIATED WITH ON-PREMISES HARDWARE AND MAINTENANCE.

SOCIAL MEDIA AND COLLABORATIVE TOOLS

SOCIAL MEDIA PLATFORMS AND ENTERPRISE COLLABORATION TOOLS SUCH AS FORUMS, WIKIS, AND PROJECT MANAGEMENT SOFTWARE PROMOTE INFORMAL KNOWLEDGE SHARING AND COMMUNITY BUILDING. THESE TECHNOLOGIES ENCOURAGE USER-GENERATED CONTENT AND PEER-TO-PEER LEARNING, WHICH ARE VITAL COMPONENTS OF A DYNAMIC KNOWLEDGE MANAGEMENT ECOSYSTEM.

BENEFITS OF INTEGRATING TECHNOLOGY WITH KNOWLEDGE MANAGEMENT

INTEGRATING TECHNOLOGY WITH KNOWLEDGE MANAGEMENT PROCESSES YIELDS SIGNIFICANT BENEFITS THAT ENHANCE ORGANIZATIONAL PERFORMANCE. THESE ADVANTAGES RANGE FROM IMPROVED EFFICIENCY TO INNOVATION ACCELERATION, MAKING TECHNOLOGY A STRATEGIC ASSET IN KNOWLEDGE-DRIVEN ENVIRONMENTS.

- **IMPROVED ACCESSIBILITY:** TECHNOLOGY ENSURES THAT KNOWLEDGE IS READILY ACCESSIBLE TO EMPLOYEES WHEN AND WHERE IT IS NEEDED, REDUCING DELAYS IN DECISION-MAKING AND PROBLEM-SOLVING.
- **ENHANCED COLLABORATION:** DIGITAL TOOLS FACILITATE COMMUNICATION AND TEAMWORK, BREAKING DOWN SILOS AND FOSTERING A CULTURE OF SHARED KNOWLEDGE.
- **INCREASED PRODUCTIVITY:** AUTOMATION AND STREAMLINED KNOWLEDGE WORKFLOWS ALLOW EMPLOYEES TO FOCUS ON HIGH-VALUE TASKS, ENHANCING OVERALL PRODUCTIVITY.
- **BETTER KNOWLEDGE RETENTION:** SYSTEMATIC CAPTURE AND STORAGE OF KNOWLEDGE MINIMIZE LOSS DUE TO EMPLOYEE

TURNOVER AND ENSURE CONTINUITY.

- **SUPPORT FOR INNOVATION:** EASY ACCESS TO DIVERSE KNOWLEDGE RESOURCES INSPIRES CREATIVITY AND THE DEVELOPMENT OF NEW IDEAS AND SOLUTIONS.

CHALLENGES IN TECHNOLOGY-DRIVEN KNOWLEDGE MANAGEMENT

DESPITE ITS BENEFITS, INTEGRATING TECHNOLOGY WITH KNOWLEDGE MANAGEMENT PRESENTS SEVERAL CHALLENGES THAT ORGANIZATIONS MUST ADDRESS TO ENSURE SUCCESS. UNDERSTANDING THESE OBSTACLES IS CRITICAL FOR DEVELOPING EFFECTIVE STRATEGIES.

DATA OVERLOAD AND INFORMATION QUALITY

THE ABUNDANCE OF DATA GENERATED AND STORED THROUGH TECHNOLOGY CAN LEAD TO INFORMATION OVERLOAD, MAKING IT DIFFICULT FOR USERS TO IDENTIFY RELEVANT AND ACCURATE KNOWLEDGE. MAINTAINING DATA QUALITY AND RELEVANCE IS ESSENTIAL TO AVOID CONFUSION AND INEFFICIENCY.

USER ADOPTION AND ENGAGEMENT

SUCCESSFUL KNOWLEDGE MANAGEMENT DEPENDS ON USER PARTICIPATION AND WILLINGNESS TO SHARE KNOWLEDGE. RESISTANCE TO NEW TECHNOLOGIES, LACK OF TRAINING, AND CULTURAL BARRIERS CAN HINDER ADOPTION AND REDUCE THE EFFECTIVENESS OF TECHNOLOGY INVESTMENTS.

SECURITY AND PRIVACY CONCERNS

STORING SENSITIVE ORGANIZATIONAL KNOWLEDGE DIGITALLY RAISES CONCERNS ABOUT DATA SECURITY AND PRIVACY. IMPLEMENTING ROBUST SECURITY MEASURES AND COMPLIANCE PROTOCOLS IS NECESSARY TO PROTECT KNOWLEDGE ASSETS FROM UNAUTHORIZED ACCESS OR BREACHES.

BEST PRACTICES FOR EFFECTIVE TECHNOLOGY AND KNOWLEDGE MANAGEMENT INTEGRATION

ORGANIZATIONS SEEKING TO OPTIMIZE THE SYNERGY BETWEEN TECHNOLOGY AND KNOWLEDGE MANAGEMENT SHOULD ADOPT BEST PRACTICES THAT ADDRESS BOTH TECHNICAL AND HUMAN FACTORS. THESE PRACTICES ENHANCE THE VALUE DERIVED FROM KNOWLEDGE ASSETS AND ENSURE SUSTAINABLE KNOWLEDGE MANAGEMENT.

ALIGN TECHNOLOGY WITH BUSINESS OBJECTIVES

SELECTING AND IMPLEMENTING KNOWLEDGE MANAGEMENT TECHNOLOGIES SHOULD BE GUIDED BY CLEAR BUSINESS GOALS AND USER NEEDS. ALIGNMENT ENSURES THAT TECHNOLOGY INVESTMENTS SUPPORT ORGANIZATIONAL PRIORITIES AND DELIVER MEASURABLE OUTCOMES.

ENCOURAGE A KNOWLEDGE-SHARING CULTURE

PROMOTING A CULTURE THAT VALUES KNOWLEDGE SHARING IS VITAL. LEADERSHIP SUPPORT, INCENTIVES, AND RECOGNITION PROGRAMS MOTIVATE EMPLOYEES TO CONTRIBUTE TO KNOWLEDGE REPOSITORIES AND COLLABORATE EFFECTIVELY.

PROVIDE TRAINING AND SUPPORT

COMPREHENSIVE TRAINING PROGRAMS AND ONGOING SUPPORT HELP USERS UNDERSTAND HOW TO LEVERAGE TECHNOLOGY TOOLS EFFECTIVELY. THIS APPROACH IMPROVES ADOPTION RATES AND MAXIMIZES THE UTILITY OF KNOWLEDGE MANAGEMENT SYSTEMS.

IMPLEMENT ROBUST GOVERNANCE AND SECURITY POLICIES

ESTABLISHING GOVERNANCE FRAMEWORKS ENSURES CONSISTENT MANAGEMENT OF KNOWLEDGE ASSETS, WHILE SECURITY POLICIES PROTECT SENSITIVE INFORMATION. REGULAR AUDITS AND UPDATES MAINTAIN SYSTEM INTEGRITY AND COMPLIANCE.

CONTINUOUSLY EVALUATE AND IMPROVE

REGULAR ASSESSMENT OF TECHNOLOGY PERFORMANCE AND KNOWLEDGE MANAGEMENT PROCESSES ALLOWS ORGANIZATIONS TO IDENTIFY GAPS AND IMPLEMENT IMPROVEMENTS. FEEDBACK MECHANISMS AND ANALYTICS SUPPORT CONTINUOUS ENHANCEMENT OF THE KNOWLEDGE ECOSYSTEM.

FREQUENTLY ASKED QUESTIONS

HOW IS ARTIFICIAL INTELLIGENCE TRANSFORMING KNOWLEDGE MANAGEMENT?

ARTIFICIAL INTELLIGENCE IS ENHANCING KNOWLEDGE MANAGEMENT BY AUTOMATING CONTENT CATEGORIZATION, IMPROVING SEARCH CAPABILITIES THROUGH NATURAL LANGUAGE PROCESSING, AND ENABLING PREDICTIVE ANALYTICS TO IDENTIFY KNOWLEDGE GAPS AND TRENDS.

WHAT ROLE DOES CLOUD COMPUTING PLAY IN MODERN KNOWLEDGE MANAGEMENT SYSTEMS?

CLOUD COMPUTING ENABLES SCALABLE, ACCESSIBLE, AND COLLABORATIVE KNOWLEDGE MANAGEMENT BY ALLOWING ORGANIZATIONS TO STORE AND SHARE INFORMATION SECURELY ACROSS DIFFERENT LOCATIONS AND DEVICES, FACILITATING REAL-TIME UPDATES AND REMOTE ACCESS.

HOW CAN ORGANIZATIONS LEVERAGE TECHNOLOGY TO IMPROVE KNOWLEDGE SHARING AMONG EMPLOYEES?

ORGANIZATIONS CAN UTILIZE COLLABORATION TOOLS, INTRANETS, SOCIAL PLATFORMS, AND KNOWLEDGE BASES POWERED BY AI TO FACILITATE EASY KNOWLEDGE SHARING, ENCOURAGE COMMUNITY BUILDING, AND BREAK DOWN SILOS BETWEEN DEPARTMENTS.

WHAT ARE THE CHALLENGES OF INTEGRATING NEW TECHNOLOGY IN KNOWLEDGE MANAGEMENT?

CHALLENGES INCLUDE DATA SECURITY CONCERNS, USER ADOPTION RESISTANCE, INTEGRATION COMPLEXITY WITH EXISTING SYSTEMS, AND ENSURING DATA QUALITY AND RELEVANCE WITHIN THE KNOWLEDGE REPOSITORIES.

HOW DOES BIG DATA ANALYTICS IMPACT KNOWLEDGE MANAGEMENT STRATEGIES?

BIG DATA ANALYTICS HELPS ORGANIZATIONS EXTRACT VALUABLE INSIGHTS FROM LARGE DATASETS, ENABLING INFORMED DECISION-MAKING AND ENHANCING KNOWLEDGE MANAGEMENT BY IDENTIFYING PATTERNS, TRENDS, AND OPPORTUNITIES FOR INNOVATION.

WHAT EMERGING TECHNOLOGIES ARE SHAPING THE FUTURE OF KNOWLEDGE MANAGEMENT?

EMERGING TECHNOLOGIES SUCH AS BLOCKCHAIN FOR SECURE KNOWLEDGE SHARING, AUGMENTED REALITY FOR IMMERSIVE LEARNING, AND ADVANCED AI FOR SEMANTIC UNDERSTANDING ARE SHAPING THE FUTURE OF KNOWLEDGE MANAGEMENT BY MAKING INFORMATION MORE TRUSTWORTHY, ACCESSIBLE, AND ENGAGING.

ADDITIONAL RESOURCES

1. *"THE INNOVATOR'S DILEMMA: WHEN NEW TECHNOLOGIES CAUSE GREAT FIRMS TO FAIL"*

THIS CLASSIC BOOK BY CLAYTON M. CHRISTENSEN EXPLORES HOW SUCCESSFUL COMPANIES CAN DO EVERYTHING "RIGHT" YET STILL LOSE THEIR MARKET LEADERSHIP DUE TO DISRUPTIVE TECHNOLOGIES. IT INTRODUCES THE CONCEPT OF DISRUPTIVE INNOVATION AND OFFERS INSIGHTS ON HOW ORGANIZATIONS CAN ANTICIPATE AND ADAPT TO TECHNOLOGICAL CHANGE. THE BOOK IS ESSENTIAL FOR MANAGERS AND TECHNOLOGISTS AIMING TO FOSTER INNOVATION WHILE MANAGING RISK.

2. *"KNOWLEDGE MANAGEMENT IN THEORY AND PRACTICE"*

AUTHORED BY KIMIZ DALKIR, THIS COMPREHENSIVE TEXT COVERS THE FOUNDATIONAL PRINCIPLES OF KNOWLEDGE MANAGEMENT, BLENDING THEORETICAL FRAMEWORKS WITH PRACTICAL APPLICATIONS. IT DISCUSSES KNOWLEDGE CREATION, SHARING, AND UTILIZATION WITHIN ORGANIZATIONS, EMPHASIZING THE ROLE OF TECHNOLOGY IN FACILITATING THESE PROCESSES. THE BOOK SERVES AS A VALUABLE RESOURCE FOR STUDENTS AND PROFESSIONALS LOOKING TO IMPLEMENT EFFECTIVE KNOWLEDGE MANAGEMENT STRATEGIES.

3. *"THE SECOND MACHINE AGE: WORK, PROGRESS, AND PROSPERITY IN A TIME OF BRILLIANT TECHNOLOGIES"*

ERIK BRYNJOLFSSON AND ANDREW MCAFEE ANALYZE HOW DIGITAL TECHNOLOGIES ARE TRANSFORMING THE ECONOMY AND SOCIETY. THEY DELVE INTO THE IMPACT OF AUTOMATION, ARTIFICIAL INTELLIGENCE, AND BIG DATA ON WORK AND PRODUCTIVITY. THIS BOOK PROVIDES A FORWARD-LOOKING PERSPECTIVE ON HOW TECHNOLOGY RESHAPES KNOWLEDGE WORK AND THE IMPLICATIONS FOR MANAGEMENT AND POLICY.

4. *"WORKING KNOWLEDGE: HOW ORGANIZATIONS MANAGE WHAT THEY KNOW"*

THOMAS H. DAVENPORT AND LAURENCE PRUSAK OFFER A PIONEERING EXAMINATION OF HOW ORGANIZATIONS CAPTURE, DISTRIBUTE, AND EFFECTIVELY USE KNOWLEDGE. THE BOOK EMPHASIZES THE STRATEGIC IMPORTANCE OF KNOWLEDGE ASSETS AND THE TECHNOLOGIES THAT SUPPORT KNOWLEDGE MANAGEMENT. IT IS A FOUNDATIONAL READ FOR UNDERSTANDING THE LINK BETWEEN KNOWLEDGE AND COMPETITIVE ADVANTAGE.

5. *"DIGITAL TRANSFORMATION: SURVIVE AND THRIVE IN AN ERA OF MASS EXTINCTION"*

TOM SIEBEL PRESENTS A ROADMAP FOR BUSINESSES UNDERGOING DIGITAL TRANSFORMATION, FOCUSING ON INTEGRATING CLOUD COMPUTING, BIG DATA, AI, AND IOT. THE BOOK HIGHLIGHTS CHALLENGES AND OPPORTUNITIES IN LEVERAGING TECHNOLOGY TO MANAGE KNOWLEDGE AND DRIVE INNOVATION. IT IS PARTICULARLY USEFUL FOR LEADERS SEEKING TO ALIGN TECHNOLOGY INITIATIVES WITH ORGANIZATIONAL GOALS.

6. *"THE KNOWLEDGE-CREATING COMPANY: HOW JAPANESE COMPANIES CREATE THE DYNAMICS OF INNOVATION"*

IKUJIRO NONAKA AND HIROTAKA TAKEUCHI EXPLORE THE PROCESSES THROUGH WHICH JAPANESE COMPANIES FOSTER CONTINUOUS INNOVATION BY CREATING AND SHARING KNOWLEDGE. THE BOOK INTRODUCES THE SECI MODEL (SOCIALIZATION, EXTERNALIZATION, COMBINATION, INTERNALIZATION) AS A FRAMEWORK FOR KNOWLEDGE MANAGEMENT. IT PROVIDES VALUABLE INSIGHTS FOR ORGANIZATIONS AIMING TO BUILD DYNAMIC LEARNING CULTURES.

7. *"DATA-DRIVEN: CREATING A DATA CULTURE"*

HILARY MASON AND DJ PATIL DISCUSS HOW ORGANIZATIONS CAN HARNESS DATA AND ANALYTICS TO MAKE INFORMED DECISIONS AND CREATE KNOWLEDGE. THE BOOK COVERS THE CULTURAL AND TECHNOLOGICAL SHIFTS NECESSARY TO BECOME TRULY DATA-DRIVEN. IT IS A PRACTICAL GUIDE FOR MANAGERS AND TECHNOLOGISTS FOCUSED ON INTEGRATING DATA INTO KNOWLEDGE MANAGEMENT PRACTICES.

8. *"THE ART OF KNOWLEDGE MANAGEMENT: STORIES AND PERSPECTIVES"*

THIS COLLECTION OF ESSAYS AND CASE STUDIES OFFERS DIVERSE PERSPECTIVES ON THE CHALLENGES AND SUCCESSES OF IMPLEMENTING KNOWLEDGE MANAGEMENT INITIATIVES. IT HIGHLIGHTS THE INTERPLAY BETWEEN TECHNOLOGY, CULTURE, AND LEADERSHIP IN MANAGING ORGANIZATIONAL KNOWLEDGE. READERS GAIN A NUANCED UNDERSTANDING OF THE HUMAN AND TECHNOLOGICAL FACTORS INVOLVED IN KNOWLEDGE WORK.

9. "ARTIFICIAL INTELLIGENCE: A GUIDE FOR THINKING HUMANS"

MELANIE MITCHELL PROVIDES AN ACCESSIBLE YET THOROUGH EXPLORATION OF AI TECHNOLOGIES AND THEIR IMPLICATIONS FOR SOCIETY AND KNOWLEDGE MANAGEMENT. THE BOOK DEMYSTIFIES AI CONCEPTS AND DISCUSSES HOW AI CAN AUGMENT HUMAN KNOWLEDGE AND DECISION-MAKING. IT IS AN ESSENTIAL READ FOR ANYONE INTERESTED IN THE INTERSECTION OF TECHNOLOGY, COGNITION, AND KNOWLEDGE SYSTEMS.

Technology And Knowledge Management

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technology and knowledge management: Knowledge Management Systems Ronald Maier, 2007-06-30 Information and knowledge have profoundly transformed businesses, organizations and society. Knowledge management promises concepts and instruments that help organizations to provide an environment supportive of knowledge creation, sharing and application. Information and communication technologies are often regarded as the enabler for the effective and especially efficient implementation of knowledge management. The book presents an almost encyclopedic treatise of the many important facets, concepts and theories that have influenced knowledge management and integrates them into a framework consisting of strategy, organization, systems and economics guiding the design of successful initiatives. The third edition particularly extends coverage of the two pillars of implementing knowledge management initiatives, i.e. organization and systems.

technology and knowledge management: Technology in Knowledge Management Eric Tsui, 2005

technology and knowledge management: Essentials of Knowledge Management Bryan Bergeron, 2003-05-12 Chock-full of valuable tips, techniques, illustrative real-world examples, exhibits, and best practices, this handy and concise paperback will help you stay up to date on the newest thinking, strategies, developments and technologies in knowledge management. Order your copy today!

technology and knowledge management: Knowledge Management Irma Becerra-Fernandez, D. E Leidner, Dorothy Leidner, 2014-12-18 This book serves as a complete introduction to the subject of Knowledge Management (KM), and incorporates technical as well as social aspects, concepts as well as practical examples, and traditional KM approaches as well as emerging topics. Knowledge Management: Systems and Processes enhances the conventional exposition of KM with an in-depth discussion of the technologies used to facilitate the management of knowledge in large and small organizations. This includes a complete description of the theory and applications of the various techniques and technologies currently in use to manage organizational knowledge. The discussion of technology is at a level appropriate for the typical business administration graduate student or corporate manager. Special features: * Includes case studies of actual implementations of KM systems, including details such as system architecture * Contains numerous vignettes describing practical applications of KM initiatives at leading firms and governmental organizations * Provides a balanced view of knowledge management, while incorporating benefits and controversial issues, and both technology and social aspects * Extremely current, making extensive use of latest developments in, and examples from, the field of KM * Written by two proficient and recognized researchers in the field of KM.

technology and knowledge management: *Information Technology for Knowledge*

Management Uwe M. Borghoff, Remo Pareschi, 2013-03-14 As we approach the beginning of the 21st century, we are beginning to see the emergence of knowledge management as a natural evolution of the focus and importance of quality in the 1980s and reengineering in the 1990s. Quality placed a huge emphasis on getting all employees to use their brainpower better. Reengineering emphasized the use of technology to streamline business processes and take out costs. With the lessons of quality and reengineering firmly embedded in our everyday operations (continual cost containment and higher quality is a way of life), businesses are now turning their attention to growth. Growth is a common pursuit. Customers are calling for it. Financial markets are calling for it. Employees are asking for it because they want an exciting and stimulating environment in which to work. If a business doesn't grow, it will eventually die because knowledge workers of the 21st century won't want to work with or for a business that's not growing. Skilled workers have plenty of options to choose from as demand for knowledge workers escalates around the world.

technology and knowledge management: *Digital Technology Advancements in Knowledge*
Management Gyamfi, Albert, Williams, Idongesit, 2021-06-18 Knowledge management has always been about the process of creating, sharing, using, and applying knowledge within and between organizations. Before the advent of information systems, knowledge management processes were manual or offline. However, the emergence and eventual evolution of information systems created the possibility for the gradual but slow automation of knowledge management processes. These digital technologies enable data capture, data storage, data mining, data analytics, and data visualization. The value provided by such technologies is enhanced and distributed to organizations as well as customers using the digital technologies that enable interconnectivity. Today, the fine line between the technologies enabling the technology-driven external pressures and data-driven internal organizational pressures is blurred. Therefore, how technologies are combined to facilitate knowledge management processes is becoming less standardized. This results in the question of how the current advancement in digital technologies affects knowledge management processes both within and outside organizations. *Digital Technology Advancements in Knowledge Management* addresses how various new and emerging digital technologies can support knowledge management processes within organizations or outside organizations. Case studies and practical tips based on research on the emerging possibilities for knowledge management using these technologies is discussed within the chapters of this book. It both builds on the available literature in the field of knowledge management while providing for further research opportunities in this dynamic field. This book highlights topics such as human-robot interaction, big data analytics, software development, keyword extraction, and artificial intelligence and is ideal for technology developers, academics, researchers, managers, practitioners, stakeholders, and students who are interested in the adoption and implementation of new digital technologies for knowledge creation, sharing, aggregation, and storage.

technology and knowledge management: *Context and Semantics for Knowledge*

Management Paul Warren, John Davies, Elena Simperl, 2011-09-15 Knowledge and information are among the biggest assets of enterprises and organizations. However, efficiently managing, maintaining, accessing, and reusing this intangible treasure is difficult. Information overload makes it difficult to focus on the information that really matters; the fact that much corporate knowledge only resides in employees' heads seriously hampers reuse. The work described in this book is motivated by the need to increase the productivity of knowledge work. Based on results from the EU-funded ACTIVE project and complemented by recent related results from other researchers, the application of three approaches is presented: the synergy of Web 2.0 and semantic technology; context-based information delivery; and the use of technology to support informal user processes. The contributions are organized in five parts. Part I comprises a general introduction and a description of the opportunities and challenges faced by organizations in exploiting Web 2.0 capabilities. Part II looks at the technologies, and also some methodologies, developed in ACTIVE. Part III describes how these technologies have been evaluated in three case studies within the

project. Part IV starts with a chapter describing the principal market trends for knowledge management solutions, and then includes a number of chapters describing work complementary to ACTIVE. Finally, Part V draws conclusions and indicates further areas for research. Overall, this book mainly aims at researchers in academia and industry looking for a state-of-the-art overview of the use of semantic and Web 2.0 technologies for knowledge management and personal productivity. Practitioners in industry will also benefit, in particular from the case studies which highlight cutting-edge applications in these fields.

technology and knowledge management: *Aligning People, Process and Technology in Knowledge Management* Stephanie Barnes, 2011

technology and knowledge management: Knowledge Management Herwig Rollett, 2012-12-06 A compact guide to knowledge management, this book makes the subject accessible without oversimplifying it. Organizational issues like strategy and culture are discussed in the context of typical knowledge management processes. The focus is always on pointing out all the issues that need to be taken into account in order to make knowledge management a success. The book then goes on to explore the role of information technology as an enabler of knowledge management relating various technologies to the knowledge management processes, showing the reader what can, and what cannot, be achieved through technology. Throughout the book, references to lessons learned from past projects underline the arguments. Managers will find this book a valuable guide for implementing their own initiatives, while researchers and system designers will find plenty of ideas for future work.

technology and knowledge management: *Knowledge Management Strategies: A Handbook of Applied Technologies* Lytras, Miltiadis D., Russ, Meir, Maier, Ronald, Naeve, Ambjörn, 2008-04-30 We recognize knowledge management as a socio-technical phenomenon where the basic social constructs such as person, team, and organization require support from information communication technology applications. In an era of business transition, the effective management of knowledge is proposed as a strategy that effectively utilizes organizational intangible assets. Knowledge Management Strategies: A Handbook of Applied Technologies provides practical guidelines for the implementation of knowledge management strategies through the discussion of specific technologies and taxonomies of knowledge management applications. A critical mass of some of the most sought-after research of our information technology and business world, this book proves an essential addition to every reference library collection.

technology and knowledge management: New Research on Knowledge Management Technology Huei Tse Hou, 2012-02-24 Due to the development of mobile and Web 2.0 technology, knowledge transfer, storage and retrieval have become much more rapid. In recent years, there have been more and more new and interesting findings in the research field of knowledge management. This book aims to introduce readers to the recent research topics, it is titled New Research on Knowledge Management Technology and includes 13 chapters. In this book, new KM technologies and systems are proposed, the applications and potential of all KM technologies are explored and discussed. It is expected that this book provides relevant information about new research trends in comprehensive and novel knowledge management studies, and that it serves as an important resource for researchers, teachers and students, and for the development of practices in the knowledge management field.

technology and knowledge management: Expert Systems Cornelius T. Leondes, 2001

technology and knowledge management: *Strategic Knowledge Management Technology* Petter Gottschalk, 2005-01-01 Strategic Knowledge Management Technology applies the knowledge-based view of the firm, which builds on the resource-based theory. The value shop is identified as the typical value configuration for knowledge firms. This book applies a stages of growth model for knowledge management technology, where firms develop from the person-to-tools strategy, via the person-to-person strategy and the person-to-documents strategy, to the person-to-systems strategy. The case of law firms is extensively explored. IS/IT strategy for knowledge management is developed within the framework of the Y model.

technology and knowledge management: *Coping with Continuous Change in the Business Environment* Antonie Botha, Derrick Kourie, Retha Snyman, 2014-01-23 Aimed at knowledge management professionals and students in the field of knowledge management, information science, information systems and software engineering, the book provides answers to the 'what-is' and 'why-is' questions with regard to knowledge management. It investigates the concepts and elements, the drivers, and challenges involved in knowledge management. In the second part of the book the 'how' and 'with-what' characteristics of knowledge management are covered. Although knowledge management is primarily concerned with non-technical issues, this book concentrates on the technical issues and challenges. A new technology framework for knowledge management is proposed to position and relate the different knowledge management technologies as well as the two key applications of knowledge management, namely knowledge portals and knowledge discovery (including text mining). - Best practices for a number of knowledge management issues are discussed - A new technology framework for knowledge management is proposed to position and relate the different knowledge management technologies - Written by internationally acknowledged KM researchers and practitioners

technology and knowledge management: *Knowledge Management* Irma Becerra-Fernandez, Avelino J. González, Rajiv Sabherwal, 2004 For graduate-level courses in Knowledge Management and Decision Support Systems, this text presents a multi perspective approach to knowledge management: it spans electrical engineering, artificial intelligence, information systems, and business. It aims to provide students with the right combination of theory, technology and solutions.

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